

# Privacy Policy

## Personal Information

Personal information is lawfully required for us to process enquiries and deliver our service. We trade under the names “Ticket To Ride “, “John O’Groats Bike Transport“ and “Great Glen Canoe Transport”. We also obtain personal information by consent for marketing purposes. You can request a copy of the data we keep. All data enquiries can be sent to:

Lindsay Mackinnon

Ticket To Ride

The Pavilion

Bellfield Park

Inverness

IV2 4SZ

[info@tickettoridehighlands.co.uk](mailto:info@tickettoridehighlands.co.uk)

## Security

Personal information is held securely and deleted not more than 12 months from the completion of our service. Personal data is physically stored in a secure EEA data centre. When your data must leave the EEA, we ensure that the appropriate safeguards are in place to protect you. We don’t handle any card payments on our own website and our physical card data is compliant with Payment Card Industry Data Security Standards.

## Concerns

You have the right to withdraw consent to us storing your personal information by informing us at the address above. We are registered with the Information Commissioner’s Office and you can report concerns there:

<https://ico.org.uk/concerns/>